

SIEMENS

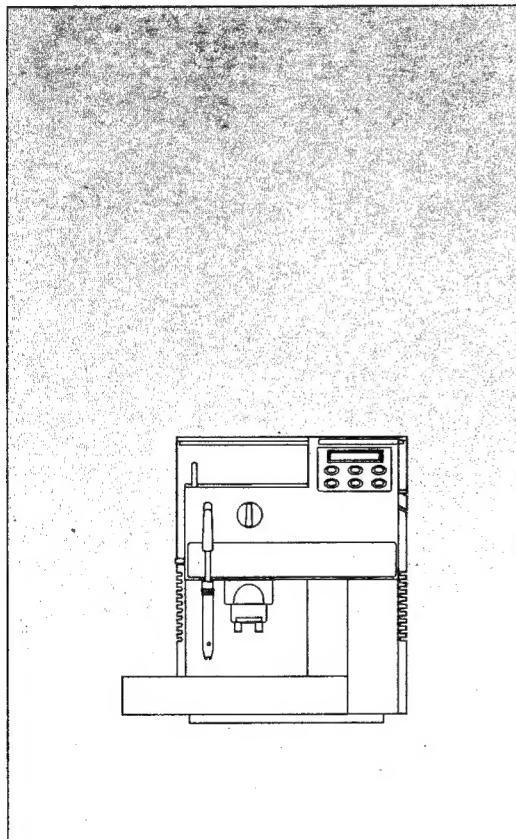


SIEM -01461

Gebrauchsanleitung
Instruction for Use
Mode d'emploi
Istruzioni per l'uso
Gebruiksaanwijzing
Brugsanvisning
Bruksanvisning
Bruksanvisning
Käyttöohje

Instrucciones de uso
Instruções de Serviço
Οδηγίες χρήσεως
Kullanma talimatı
Instrukcja obsługi
Használati utasítás
Указания за употреба
Инструкция
по эксплуатации

de
en
fr
it
nl
da
no
sv
fi
es
pt
el
tr
pl
hu
bg
ru



TC 55

1461

en

Keep the operating instructions in a safe place!

Safety instructions

⚠ Electric shock risk

Connect and operate the appliance only in accordance with the specification on the rating plate.

If the power cord or appliance is damaged, do NOT use.

Keep children away from the appliance.

After using the appliance or if the appliance malfunctions, pull out the plug.

To protect the user, all repairs to the appliance, e.g. replacement of the power cord, should be carried out only by our customer service.

Overview

Fig. 1

- a Coffee dregs drawer
- b Drip tray with grille
- c Float
(rises when the drip tray is full)
- d Mains switch
(on the left-hand side of the appliance)
- e Height-adjustable coffee distributor
- f Nozzle for hot water / steam

⚠ Risk of burns!

Grip the plastic part only and always turn towards the drip tray!

Ensure that the nozzle is securely positioned!

- g Control panel
 - Heat steam
 - Leave menu
 - Confirm
 - Standby ON/OFF
 - Preground coffee
 - Large coffee
 - Coffee
 - Espresso
 - Selection up
 - Selection down

h Knob for hot water / steam

i Cup heater

becomes very hot during continuous operation and keeps the cups at the correct temperature.

k Water-tank

Fig. 2

- l Funnel for ground coffee
- m Storage container for coffee beans
- n Set degree of ground coffee
1 fine; 8 coarse
- o Adjust only when grinding, otherwise appliance may be damaged!
- Measure amount of coffee from 6 (–) to 9 (+) grams
- p Service-compartment door
Always lock, otherwise appliance will not function!
- r Central unit with handle and lock
- s Tray for coffee grounds
- t Appliance can be rotated on its base.

Assembly

Take the ground-coffee measuring spoon, cleaning brush and central-unit key out of the coffee dregs drawer a and keep ready to hand.

Before using your appliance for the first time

Cleaning and venting the appliance

Although the appliance has been cleaned in the factory, it must be cleaned again and vented (see **Venting**).

Fill the water-tank k with fresh water and the storage container m with coffee beans.

Only water may be added to the water-tank and coffee beans to the storage container, otherwise the appliance will be damaged!

Do not use any glazed, caramelised or other coffee beans treated with sugar additives, otherwise you will block the grinder.

Set mains switch d to "I".

en

If "ENERGY SAVING" is displayed when the appliance has been switched on, switch off energy-saving mode by pressing the On/Off button ① and wait until the appliance has heated up.

Venting:

Hold a large cup under the nozzle **f**, rotate the knob **h** in an anti-clockwise direction and fill the cup.

Display: "HOT WATER"

Close the knob again.

Rinsing: The appliance is automatically rinsed every time it is switched on.

Programming the electronics / menu options

Fig. 3

Switch off standby mode ① and hold down the **ent** button until the first two menu options are displayed:

Display: "LANGUAGE"
"RINSING"

Using the arrow buttons **▲** and **▼**, go to the line which you want to program.

Activate the selected menu option with **ent**.

Change the setting with the arrow buttons **▲** and **▼** and store with **ent**. You automatically exit the menu option.

If the setting is incorrect, exit the menu option with **esc**. The setting is not stored.

Leave program mode by pressing **esc**.

"LANGUAGE"

Deutsch; PORTUGUES; CASTELLANO;
ENGLISH; ITALIANO; FRANCAIS;
NEDERLANDS; SVENSKA.

"RINSING"

ON – OFF

"WATER HARDN."

Hold the enclosed test strips in the water for one second, shake off the water, wait one minute, read off the result and input:

1 soft – 4 hard

The correct setting is important for the descaling display!

"CUP HEATER"

ON – OFF

"TEMPERATURE"

Brewing temperature:

maximum – high – medium – low – minimum

"PREBREWING"

Extracts full flavour from the ground coffee.

The ground coffee is only wetted and the pump is switched off briefly. Then the coffee is percolated.

Display: "PREBREWING"
"ON"

On – off – long

"PREGRINDING"

As soon as the dispenser is empty, more coffee beans are ground and stored ready for use (appliance must be "ON").

On – Off

"TOTAL COFFEES"

Counts all brews; cannot be changed manually.

"DESCALING"

See **Descaling**.

"SIGNAL.DESCAL." (Reset calcification display)
See **Descaling**.

"TIMER"

After a preset time the appliance automatically switches to standby mode.

Display: "STANDBY"
"AFTER: 0:00"

The appliance cannot automatically switch from this setting.

Using the arrow buttons **▲** and **▼**, select the desired duration (15-minute cycle, max. 12 hours). After each brewing cycle or hot water / steam operation the timer restarts at the preset time.

en

"RINSING CYCLE"

See **Cleaning and maintenance**

"FACTORY SETTING"

Display: "FACTORY SETTING"
 "NO" or "YES"

"Yes" means the factory setting is reset.
Re-programme with own settings.

Displays

to aid problem-free operation:

"ENERGY"

"SAVING"

Can be set automatically (see "**TIMER**"). If the appliance is not used for a prolonged period, it should be switched off with the mains switch **d**.

"HEATING UP"

When the appliance is switched on, the following display is indicated:

Display: "HEATING UP..."

When the operating temperature has been reached, the following display is indicated:

Display: "SELECT PRODUCT"
 "READY FOR USE"

Container for coffee beans

Display: "COF.BEANS EMPTY"
 "READY FOR USE"

The grinder switches off.

Water-tank

Display: "FILL WATERTANK"

The appliance switches off automatically.

Refill with water even though the tank is still not completely empty.

Coffee dregs drawer

Display: "DREGDRAWER FULL"
 "READY FOR USE"

Program does not stop.

Remove, empty and re-insert the coffee dregs drawer, otherwise no more coffee can be brewed.

"DECALCIFY"

For procedure see **Descaling**.

"SIGNAL DESCAL." (Reset calcification display)

See **Descaling**.

"QUANTITY WATER"

"NOT REACHED"

Appliance does not yet require descaling.

Acknowledge by pressing .

Ground coffee

This fully automatic coffee maker grinds fresh coffee beans for each brew, producing a best quality drink.

Using the dosing lever **o**, select the quantity of coffee beans which are to be ground.

Knob **h** must be closed for brewing.

Place cup(s) under the coffee distributor **e** and press the appropriate button. All subsequent processes are automatic.

To stop coffee discharge, press any button.

Changing the cup size:

Hold down the corresponding button **until** the required quantity of coffee or espresso has run into the cup (max. 220 ml), then release the button.

Display: "1 SMALL COFFEE"
 "PROGR. QUANTITY"

Display is indicated while the cup size is being changed.

Brewing 2 cups:

Briefly press the button twice. The button can be pressed a second time while the first portion is being ground.

en

Preparation with ground coffee

Put only **one** level measuring spoon of medium-fine ground coffee in the funnel (do not use whole beans or instant coffee!), press the  button and the corresponding button (e.g. espresso). A second cup cannot be started. More than one measuring spoon will damage the appliance.

Hot water

Fig. 4

Hold a large cup under the nozzle **f**, rotate the knob **h** in an anti-clockwise direction and fill the cup.

Display: "HOT WATER"

Close the knob again.

Espresso coffee

For the best coffee or espresso, use special, dark roasted mixtures which are suitable for coffee makers. Store coffee in air-tight containers in a cool location, or deep-freeze. Deep-frozen coffee can also be ground.

Use small, thick-sided cups and preheat on the cup heater **i**.

Steam

Fig. 5

Heat milk or other beverage.

Automatic coffee preparation is stopped.

Press the steam button .

Display: "STEAM"

"WARMING UP..."

The display then changes:

Display: "STEAM"

"READY FOR USE"

Swing out the steam nozzle **f** and immerse deep into the liquid. Slowly open the knob all the way. Close the knob again; to switch off the function press the steam button again.

Rinse nozzle (dried residue is difficult to remove):

To cool the heating block down to the coffee temperature, discharge hot water until the "Overtemperature" display goes out.

Display: "HOT WATER"

Close the knob again.

Wipe the outside of the nozzle.

Display: "READY FOR USE"

Normal operation possible.

Prepare coffee before foam.

Cappuccino foam

Fill a cup $\frac{1}{3}$ full of cold milk and immerse the nozzle just under the surface.

Slowly open knob **h** all the way.

Rotate the cup until a thick foam forms.

Then immerse the nozzle completely and heat the milk.

Always clean the nozzle immediately after use!

Cleaning and maintenance

Do not use any scouring agents!

Wipe the outside of the appliance with a damp cloth.

Cleaning the appliance daily:

If the "RINSING" menu option is set to "ON", the appliance is automatically rinsed when heating up for the first time (appliance must be cold).

Empty tray **s** and wipe out the service compartment (first remove drip tray with grille **b** and central unit **r**).

Cleaning the appliance thoroughly:

At least monthly or after 250 brews, otherwise the flavour of the coffee will be impaired.

First clean the central unit **r** (see below), then place a cleaning tablet in the funnel for ground coffee **I** and activate the "Cleaning cycl." menu option with .

The appliance must be heated up, the water-tank must be full and the central unit and coffee dregs drawer must be inserted; place a receptacle, which has at least a 1 litre capacity, under the coffee distributor.

Initially, the appliance runs intermittently to allow the cleaning agent to react.

en

Finally, rinse the appliance thoroughly. Several cleaning tablets are enclosed. Additional tablets can be purchased from customer service.

Regularly clean coffee dregs drawer **a**, drip tray with grille **b**, water-tank **k** and tray **s** in the service compartment. They are not dishwasher-proof.

The nozzle can be dismantled for a thorough cleaning (**Fig. 6**). Clean the funnel for ground coffee **l** with the cleaning brush.

Clean the central unit **r** before refilling the bean container **m** or least once a week.

Set mains switch **d** to "0" and remove the drip tray with grille **b** and coffee dregs drawer **a**.

Fig. 7

Remove the central unit by pressing on "**PRESS**" on the handle. Thoroughly clean with hot water only, i.e. **no rinsing agent**, and wipe both stainless-steel filters.

Fig. 8

After prolonged use, loosen the screw on the upper filter with the Allen key, remove the filter and wipe all parts with a dry cloth.

When inserting the central unit, press on "**PRESS**" again!

Finally, re-insert the coffee dregs drawer.

Servicing the grinder

Small stones amongst the coffee beans (can be found even in superior quality coffee) make a loud rattling noise. Switch off the appliance immediately and do not switch on again until the stones have been removed. The appliance will also switch off automatically after approx. 20 seconds.

Only customer service should remove stones from the grinder!

Descaling

Display: "DECALCIFY"
 "READY FOR USE"

Switch to programming mode (**Programming the electronics / menu options, Fig. 3**).

Activate the "DESCALING" menu option by pressing .

Display: "DESCALING"

NEVER descale with vinegar!

The appliance will be damaged!

Add descaler according to the manufacturer's instructions, fill the tank and place an adequately large receptacle under the nozzle. Slowly open knob **h**. The automatic descaling process starts: the pump conveys a small amount of descaling solution, stops to allow the solution to react and then conveys another small amount, etc.

Duration at least 45 minutes.

Display: "MACHINE IS"
 "DESCALING"

Finally, the following display is indicated:

Display: "DESCALING"
 "FINISHED"

and the pump switches off. Close the knob and press .

Rinsing out the appliance

Display: "RINSE MACHINE"
Remove water-tank **k**, rinse out thoroughly and fill with fresh water. Open knob **h** again and allow the tank contents to run through.

The following display is then indicated:

Display: "RINSING"
 "FINISHED"

Close the rotary knob and press .

By pressing  go to "SIGNAL DESCAL." and confirm with .

Select "YES" with  or  and confirm with .

Leave the programming with .

The appliance is ready for use again.

en

If the following display is indicated:
"QUANTITY WATER"
"NOT REACHED",
descaling was not necessary.
Press  twice.

Eliminating minor faults yourself

Fault	Possible cause(s)	Remedial action
Automatic preparation does not start.	"BREW UNIT MISS." "BREWUNIT BLOCK."  button has been pressed "FILL WATERTANK" "COF.BEANS EMPTY" "READY FOR USE"	Insert or lock central unit Clean central unit Switch off function and vent appliance Refill with water and / or coffee beans and restart
Appliance is not ready for use	"OVERTEMPERATURE" "DREGDRAWER FULL" The dregs drawer was emptied with the appliance switched off or before the message was issued	Allow appliance to cool down or vent Switch on the appliance and remove the dregs drawer again The message is not reset until the dregs drawer has been removed with the appliance switched on
No hot water / steam	Nozzle is blocked	Unblock with a thin needle
Coffee flows too quickly	Degree of ground coffee too coarse	Set finer; e.g. from 5-3
Coffee flows too slowly	Degree of ground coffee too fine Filter in central unit blocked	Set coarser Clean central unit
Coffee has no foam	Unsuitable type of coffee Beans no longer fresh Degree of ground coffee not correctly set	Change type of coffee Use fresh beans Adjust degree of ground coffee
Central unit cannot be removed	Central unit is not in home position	Switch on appliance, close service door; appliance returns to home position
A menu option cannot be left		Press  several times or switch the mains switch off and on or pull out and re-insert the mains plug

Disposal

Please ask your dealer or inquire at your local authority about current means of disposal.

PT Garantia

Para este aparelho vigoram as condições de garantia publicadas pelo nosso representante no país, em que o mesmo for adquirido.

O Agente onde comprou o aparelho poderá dar-lhe mais pormenores sobre este assunto.

Para a prestação de qualquer serviço em garantia é, no entanto, necessária a apresentação do documento de compra do aparelho.

Reservados os direitos de alteração.

GR Εγγύηση

Για τη συσκευή αυτή ισχύουν οι όροι εγγύησης που έχουν εκδοθεί από την αντιπροσωπεία μας στη χώρα αγοράς της συσκευής.

Σχετικές λεπτομέρειες θα σας δώσει, αν χρειαστεί, ανά πάσα στιγμή το ειδικό κατάστημα, απ' όπου αγοράσατε τη συσκευή.

Για να ζητήσετε παροχές εγγύησης, πρέπει να παρουσιάσετε οπωσδήποτε το παραστατικό αγοράς.

Επιφυλασσόμεθα για αλλαγές.

TR Garanti

Bu cihaz için, yutäßindaki mümessiliklerimizin vermiş olduğu garanti şartları geçerlidir. Bu hususuda daha detaylı bilgi almak için, cihazı satın aldığınız satıcıya baş vurunuz.

Garanti süresi içerisinde bu garantiden yararlanabilmek için, cihazı satın aldığınızı gösteren fısı veya faturayı göstermeniz şarttır.

Değişiklikler mümkündür.

PL Gwarancja

Urządzenia obowiązują warunki gwarancji wydanej przez nasze przedstawicielstwo handlowe w kraju zakupu.

Dokładne informacje otrzymacie Państwo w każdej chwili w punkcie handlowym, w którym dokonano zakupu urządzenia. W celu skorzystania z usług gwarancyjnych konieczne jest przedłożenie dowodu kupna urządzenia.

Zastrzega się prawo wprowadzania zmian.

Warunki gwarancji

Warunki gwarancji są regulowane odpowiednimi przepisami Kodeksu Cywilnego oraz Rozporządzeniem Rady Ministrów z dn. 30.05.1995 r. „W sprawie szczególnych warunków zawierania i wykonywania umów rzeczy ruchomych z udziałem konsumentów“.

HU Garanciális feltételek

A garanciális feltételeket a 117/1991 (IX. 10) számú kormányrendelet szabályozza. 72 órán belül meghibásodás esetén a készüléket a kereskedelelmi kicséri. Ezután vevőszolgálatunk gondoskodik az előirt 15 napon belül, kölcsönkészülék biztosítása esetén 30 napon belül javításról. A garanciális szolgáltatásokat a vásárlásnál kapott, szabályosan kitöltött garanciajeggyel lehet igénybevenni, amely minden egyéb garanciális feltételel is részletesen ismertet.

Minőségtanúsítás:

A 2/1984. (III.10.) BKM-IpM számú rendelete alapján, mint forgalmazó tanúsítjuk, hogy a készülék a vásárlási tájékoztatóban közölt adatoknak megfelel.

A változtatás jogát fenntartjuk!

BG Гаранция

За този уред са валидни условията за гаранция, които са издадени от нашите представителства в съответната страна. Подробности ще Ви даде Вашият търговец, от където сте купили уреда по всяко време при запитване от Ваша страна. При използване на гаранцията на уреда е необходимо във всеки случай да представите бележката за покупка.

Запазване правото на промени.

GB Guarantee

The guarantee conditions for this appliance are as defined by our representative in the country in which it is sold. Details regarding these conditions can be obtained from the dealer from whom the appliance was purchased. The bill of sale or receipt must be produced when making any claim under the terms of this guarantee.

Subject to change without notice.

FR Garantie

Les conditions de garantie applicables sont celles publiées par notre distributeur dans le pays où a été effectué l'achat. Le revendeur chez qui vous vous êtes procuré l'appareil fournira les modalités de garantie sur simple demande de votre part.

En cas de recours en garantie, veuillez toujours vous munir de la preuve d'achat.

Sous réserve de modifications.

IT Garanzia

Per questo apparecchio sono valide le condizioni di garanzia pubblicate dal nostro rappresentante nel paese di vendita. Il rivenditore, presso il quale è stato acquistato l'apparecchio, è sempre ben disposto a fornire a richiesta informazioni a proposito.

Per l'esercizio del diritto di garanzia è comunque necessario presentare il documento di acquisto.

Con riserva di modifiche.

NL Garantie

Voor dit apparaat gelden de garantievooraarden die worden uitgegeven door de vertegenwoordiging van ons bedrijf in het land van aankoop. De leverancier bij wie u het apparaat hebt gekocht geeft u hierover graag meer informatie.

Om aanspraak te maken op de garantie hebt u altijd uw aankoopbewijs nodig.

Wijzigingen voorbehouden.

DK Garanti

På dette apparat yder SIEMENS 1 års garanti. Købsnota skal altid vedlægges ved indsendelse til reparation, hvis denne ønskes udført på garanti. Medfølger købsnota ikke, vil reparationen altid blive udført mod beregning.

Indsendelse til reparation.

Skulle Deres SIEMENS apparat gå i stykker, kan det indsendes til vort serviceværksted:
BSH Hvidevarer A/S, Telegrafvej 6,
2750 Ballerup, Tlf. 44-898985

På reparationer ydes 12 måneders garanti. De kan naturligvis også indsende apparatet gennem Deres lokale forhandler.

NO Garanti

For dette apparatet gjelder de garantibetingelser som er oppgitt av vår representant i de respektive land. Detaljer om disse garantibetingelsene får du ved å henvende deg til elektrohandelen der du har kjøpt apparatet. Ved krav i forbindelse med garantiytelser, er det i alle fall nødvendig å legge fram kvittering for kjøpet av apparatet.

Endringerforbeholdes.

SE Konsumentbestämmelser

I Sverige gäller av EHL antagna konsumentbestämmelser. Den fullständiga texten finns hos din handlare. Spar kvittot.

Rätt till ändringar förbehalles.

FI Takuu

Tälle laitteelle ovat voimassa maahantuojan myöntämätakuuehdot.

Täydelliset takuuuehdot saat myyntiliikkeeltä,

josta olet ostanut laitteen.

Takuutapauksessa on näytettävä ostokuitti.

Oikeudet muutoksiin pidätetään.

ES Garantía

Para este aparato rigen las condiciones de garantía establecidas por las correspondientes Sociedades Nacionales. Estas pueden solicitarse al distribuidor en donde se adquirió el aparato o directamente en la Sociedad Nacional del país correspondiente.

Para la efectividad de esta garantía es imprescindible acreditar por parte del usuario la fecha de adquisición mediante la correspondiente FACTURA DE COMPRA. Servicio de Garantía válido para Alemania: Véase la última página de estas instrucciones.

Nos reservamos el derecho de introducir modificaciones técnicas.

Kunddienst-Zentren	Asistencia técnica	Κέντρο τεχνικής
Central-Service-Depots	Servicevaerksteder	εξυπηρέτησης πελατών
Service Après-Vente	Servicesteder	Yetkili Servis Merkezi
Servizio Assistenza	Apparatservice	Punkty serwisowe
Servicio Técnico	Huolto	Vevőszolgálati központ
Centrale Servicestations	Centro de Assistência Técnica	Center servisne službe
DE Bundesrepublik Deutschland	NO Norge	AT Österreich
Region Nord		
Postfach 5320, 30053 Hannover	BSH Husholdningsapparater A.S. Postboks 6495, Etterstad 0606 Oslo	Werkskundendienst für Hausgeräte Quellenstraße 2 1101 Wien
Postfach 100140, 10561 Berlin	E-mail: deleordre@bshg.com Tel.: (022) 660600 Fax: (022) 660551	
Region Mitte	FI Suomi • Finland	Servicezentrum für Kleine Hausgeräte: Tel.: (01) 60541 - 4808 Tel.: 0810 240 263 *) Fax: (01) 60541 - 59209
Albert-Einstein-Straße 12, 63128 Dietzenbach	BSH Kodinkoneet Oy Sinimäentie 8 02630 Espoo	Zentraler Ersatzteilversand: Tel.: (01) 60541 - 4802 Tel.: 0810 240 261 *) Fax: (01) 60541 - 51280
Postfach 100465, 45334 Essen	Tel.: (046) 41802130 Fax: (09) 52595131	*) aus den Bundesländern zum Regionaltarif
Region Süd	DK Danmark	Briefkasten: mailto: hausgeraete.a@bshg.com
Postfach 400369, 80703 München	Siemens Hvidevareservice BSH Hvidevarer A/S Telegrafvej 6 2750 Ballerup	Eire • Ireland
Postfach 1130, 71240 Ditzingen	Tel.: 44 89 89 85 Fax: 44 89 89 86	BSH Appliance Care Unit 4 Ballymount Drive Walkinstown Dublin 12
Zentralwerkstatt Kleine Hausgeräte	Servicebesøg: Tel.: 44 89 88 10 Fax: 44 89 80 02	Tel.: (01) 4502655 Fax: (01) 4502520
Witschelstraße 104 90431 Nürnberg	Reserveudele: Tel.: 44 89 88 20 Fax: 44 89 87 37	
Tel.: 01801-335303 Fax: 0911-3120-201		
Ersatzteile	SE Sverige	
Tel.: 01801-335304 Fax: 01801-335308	BSH Service Gårdsvägen 10 Box 503 16929 Solna	
Service Reparaturaufträge	Tel.: (08) 7341310 Fax: (08) 7341321	
Tel.: 01801-223355 Fax: 01801-335307		

Kundendienst-Zentren
Central-Service-Depots
Service Après-Vente
Servizio Assistenza
Servicio Técnico
Centrale Servicestations

Asistencia técnica
Servicevaerksteder
Servicesteder
Apparatservice
Huolto
Centro de Assistência Técnica

Κέντρο τεχνικής
εξυπηρέτησης πελατών
Yetkili Servis Merkezi
Punkty serwisowe
Vevőszolgálati központ
Center servisne službe

IS Island

Smith & Norland
Noatuni 4
105 Reykjavik
Tel.: 520 3000
Fax: 520 3011

ES España

BSH Interservice S.A.
Oficina Central para España
Polígono Malpica C/D
Parcela 96-A
50016 Zaragoza
Tel.: 902 245 255
Fax.: 976 57 84 25
www.siemens-ed.com

PT Portugal

BSH Electrodômesticos, Lda.
Serviços Técnicos de Fábrica
Equipamentos Domésticos
Rua Alto do Montijo, nº 15
2795-619 CARNAXIDE
Tel.: (+351) 21 4250 700
Fax: (+351) 21 4250 701

NL Nederland

Siemens Nederland N.V.
Divisie Consumentenproducten
Werner von Siemensstraat 1
2712 PN Zoetermeer

Service:
Tel: (070) 3331234
Fax: (070) 3333978

Onderdelen:
Tel.: (070) 3331234
Fax: (070) 3333980

IT Italia

BSH Elettrodomestici S.p.A.
Via M. Nizzoli, 1
20147 Milano
Tel.: (02) 41336-1
Fax: (02) 41336-610

FR France

BSH Electroménager S.A.
S.A.V. constructeur
50, rue Ardoin
93401 Saint-Ouen
Tel.: (01) 40101100
Fax: (01) 40112534

CH Schweiz • Suisse • Svizzera

BSH Hausgeräte AG
BSH Service
Fahrweidstrasse 80
8954 Geroldswil

Service

Tel.: 0848 840 040
Fax: 0848 840 041

Ersatzteile

Tel.: 0848 880 080
Fax: 0848 880 081

GB United Kingdom

BSH Appliance Care
Grand Union House
Old Wolverton Road
Old Wolverton
Milton Keynes
Bucks MK 12 5ZR

Head Office Administration

Tel.: 0805 222777
Fax: 01908 328 670

Spares and Central Warehouse

Tel.: 0805 543210
Fax: 01908 328 650

Customer Liaison

Fax: 01908 328 660

Nationwide

Tel.: 08705 678910

BE Belgique • België

Adresse de correspondance
Correspondentieadres
BSH Home Appliances s.a. n.v.
Avenue du Laerbeek 74
Laerbeeklaan 74
1090 Bruxelles - Brussel

Info Consommateurs, réparations
et pièces détachées.
Consumentenlijn, herstellingen
en wisselstukken
Tel.: (070) 222.142
Fax: (02) 745.72.92
email:bru-repairs@bshg.com

SI Slovenija

BSH Hišni aparati,d.o.o.
Savinjska cesta 30
SI-3331 Nazarje

Tel.: (03) 8398 222
Fax: (03) 8398 203

TR Türkiye

BSH PEG Beyaz Eşya Servis A.Ş.
Cemal Sahir Sok. No. 26-28
80470 Mecidiyeköy - İstanbul

Tel.: (0212) 275 47 75
Fax: (0212) 275 55 04

PL Polska

BSH Sprzęt Gospodarstwa
Domowego Sp. z.o.o.
ul. Aleje Jerozolimskie 183
02-222 Warszawa

Centrala Serwisu Fabrycznego
Tel.: (022) 5727722, 5727721
Fax: (022) 5727729

HU Magyarország

BSH Kft.
Márkaserviz . Vevőszolgálat
Királyhágó tér 8-9.
1126 Budapest

Tel.: (01) 4895461
Fax: (01) 2018786

LU Luxembourg

h service
20, rue des Peupliers
2328 Luxembourg-Hamm

Tel.: +352 43843 507
Fax.: +352 43843 525

GR Ελλάδα

Euroservice A.B.E
35, Arkadias St.
12132 Athen-Peristeri

Tel.: (01) 010 4277700
Fax: (01) 010 4277669 / 5745113

CZ Czech Republic

BSH domácí spotřebiče, s.r.o.
Prvního pluku 8-10
180 00 Praha 8

Tel.: (02)24891466
Fax: (02)24891473

RO Romania

BSH Electrocasnice srl
B-dul Ficusului nr.42, corp B, et.3,
sector 1, 71544 Bucuresti, Romania

Tel: (01) 233.07.55
Fax: (01) 232.21.54

Kundendienst-Zentren
Central-Service-Depots
Service Après-Vente
Servizio Assistenza
Servicio Técnico
Centrale Servicestations

Asistencia técnica
Servicevaerksteder
Servicesteder
Apparatservice
Huolto
Centro de Assistência Técnica

Κέντρο τεχνικής
εξυπρέπησης πελατών
Yetkili Servis Merkezi
Punkty serwisowe
Vevőszolgálati központ
Center servisne služe

Россия

Москва
ООО «БСХ Бытовая техника»
ул. Малая Калужская, 19/1
117071, Москва
Тел: +7/ 095/ 737 29 61-65
Факс: +7/ 095/ 737 29 82
e-mail: Mok-KDHL@BSHG.com

Санкт-Петербург
ООО «Универсал-Сервис»
пр. Художников, 30, корп. 1
197227, г. Санкт-Петербург
Тел.: +7/ 812/ 597-55-25
Факс: +7/ 812/ 597-82-22
e-mail: univers@comset.net

Ростов-на-Дону
ООО «Адис-Сервис»
ул. Социалистическая, 141
344006, г. Ростов-на-Дону
Тел.: +7/ 8632/ 65-17-70
Факс: +7/ 8632/ 65-43-98
e-mail: adis@aaanet.ru

Екатеринбург
ООО «Евротехника-Сервис»
ул. Бардина, 28
620146, г. Екатеринбург
Тел.: +7/ 3432/ 28-98-26
Факс: +7/ 3432/ 43-26-11
e-mail: esbs@r66.ru

Украина

Новосибирск
ООО «Бирюса»
ул. Первомайская, 220
630030, г. Новосибирск
Тел./ факс: +7/ 3832/ 37-36-96
e-mail: biryusa@sol.ru

Красноярск
Сервисцентр «Близнец»
ул. Дудинская, 12А
660020, г. Красноярск
Тел.: +7/ 3912/ 27-67-20
Факс: +7/ 3912/ 29-65-95
e-mail: bliz@online.ru

Владивосток
ПБОЮЛ Кравчук
ул. Мордовцева, 5
690090, г. Владивосток
Тел.: +7/ 4232/ 22-73-69
Факс: +7/ 4232/ 26-54-97
e-mail: yastreb@linkor.ru

Киев
ООО «Дойчэлектросервис»
ул. Горького, 13
01004, г. Киев
Тел. (044) 248-71-54
Факс: (044) 248-71-55
e-mail: nikolay@bsh-kd.kiev.ua

Молдова

Кишинев
S.R.L. «Rialto-Studio»
ул. Щусева, 98
2012, г. Кишинев
Тел./ факс: (10373-2) 24-25-25

2

